List of Accomplishments: 3 yrs

* Atlassian
  + Upgraded Jira Twice & ServiceDesk Once
  + Upgraded Crowd
  + FSA Document Exporting
  + Maintaining the SIL code and the user interfaces
  + Completing crowd changes for the NERF, PERF, TERF process
  + Helped troubleshoot issues on the Atlassian systems.
* WEBS
  + NHHEAF Redesign
  + GBS Optimization
  + GBS Redesign
  + Managed all the Webs Text Changes
* General
  + Master’s Degree Obtained